# Making Permissions Requests using PLSclear

A step-by-step guide to making requests using the PLSclear.com Request Wizard

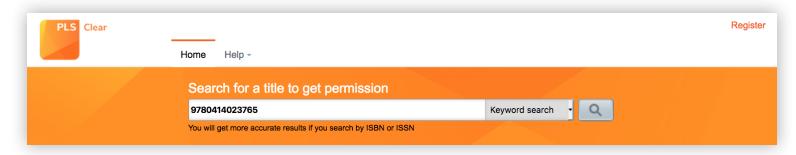
Additional help can be found here



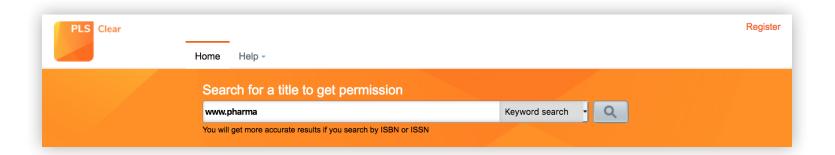
Publishers' Licensing Services 5th
Floor, Shackleton House
Hay's Galleria, London SE1 2HX
T: +44 20 7079 5940
E: plsclear@pls.org.uk

# Step 1: Searching for a Title

On the PLSclear.com homepage, enter the title, ISBN/ISSN or website address of the material you are seeking permission to reuse.

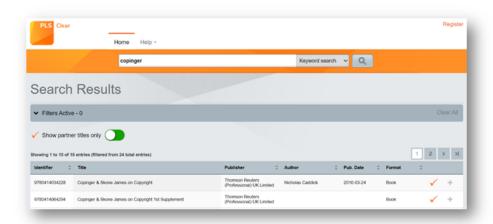


- We recommend searching by ISBN or ISSN as it is most accurate.
- If you are searching for a **journal article**, search for the title or ISSN of the journal not the article title or DOI. PLSclear does not currently hold article-level data or DOIs.
- If you are searching for a **poem**, search for the title or ISBN of the book that the poem is published in. We'll ask for the title of the poem later in the Request Wizard form.
- If you are searching for a **book chapter**, search for the title or ISBN of the book that the chapter is published in. We'll will ask you to provide chapter details later in the Request Wizard form.
- If you are looking to re-use content found on a website, search for the top-level domain, without any hyphens or spaces. See the screenshot below:



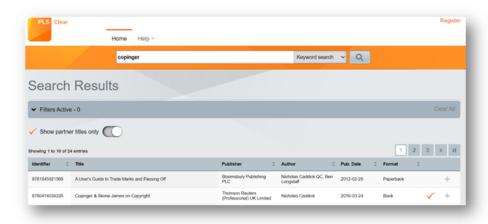
## Step 2: Select the title you want to reuse

Select the title that you wish to seek permission from in the search results by clicking on the title of the book. Your results will be automatically filtered so that titles by PLSclear participating publishers will be returned first. This is indicated by the toggle at the top of the search results being 'on' (green).



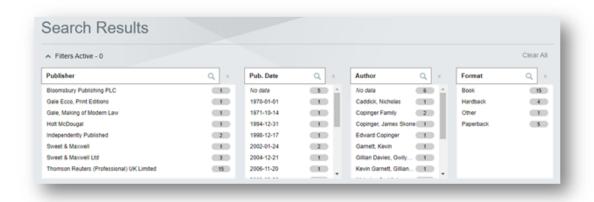
Titles opted into PLSclear by participating publishers are also highlighted with an orange tick mark.

If your initial search returns no results, or not the result you wanted, you can turn the toggle 'off' (grey) which will show all titles in our database related to your search, including those that are not currently opted into PLSclear (with no orange tick mark).

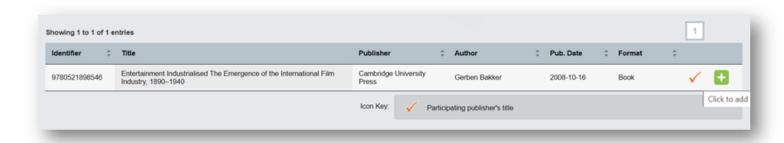


You can still make a request for these titles, however as they are not currently linked to a PLSclear participating publisher, it may take longer to process your request.

The search results page also allows you to filter by: publisher, date, author and or format. Making it easier for you to find and select titles.



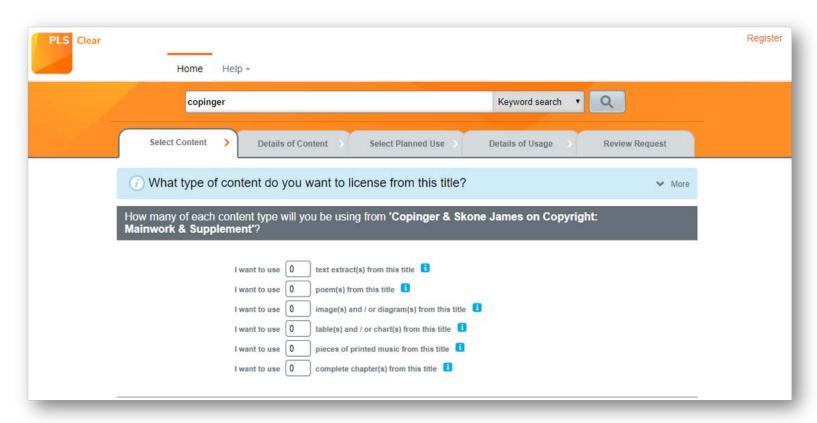
Select the title that you wish to seek permission from in the search results by clicking the green plus sign.



## Step 3: Select the type of content you want to reuse

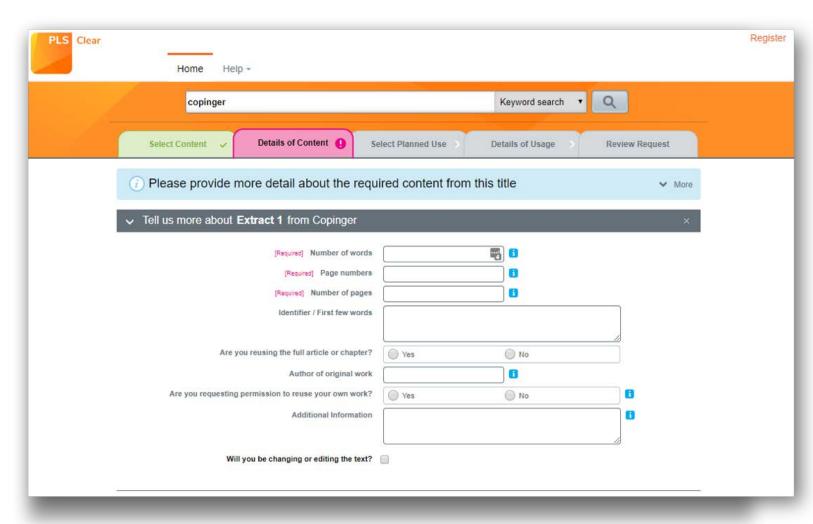
Enter a number into the box indicating how many text extracts/quotes, poems, illustrations, tables, chapters, and/or pieces of printed music you are using from the title.

You can request up to 25 of each category on this page. If you need to request more than 25 extracts, you will need to submit more than one request.



# Step 4: Provide more details about the content you are reusing

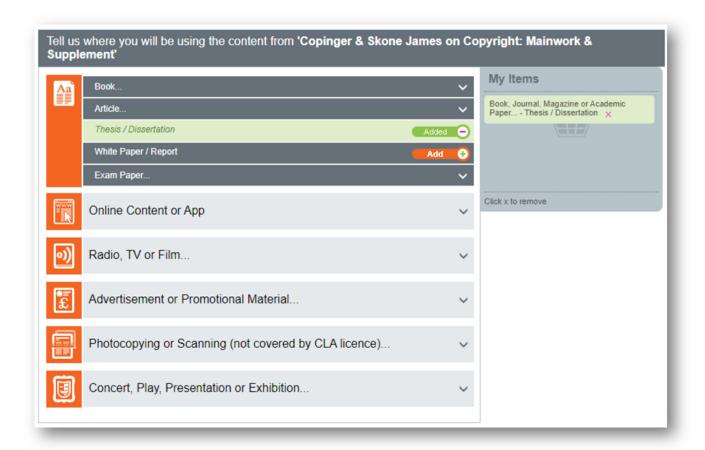
Fill in the required fields with the content you are using from the original work.



If you do not know the exact number of words from the text you plan to reuse, you can calculate an estimated word count using 450 words per page.

# Step 5: Select how you will be reusing the content

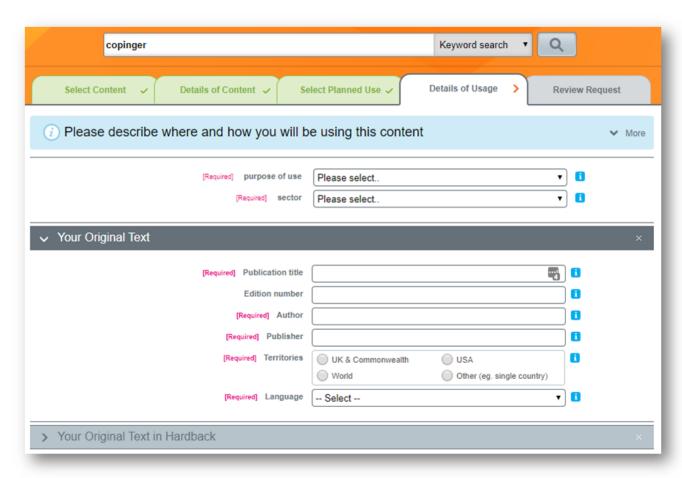
Choose how you will be using the content from the options available.



If you are unable to find the format you require, please select one that is the closest match. You will be able to provide additional information describing your project later in the form.

# Step 6: Enter details about your new publication

Be sure to proofread your responses as the details entered here will appear on the licence!

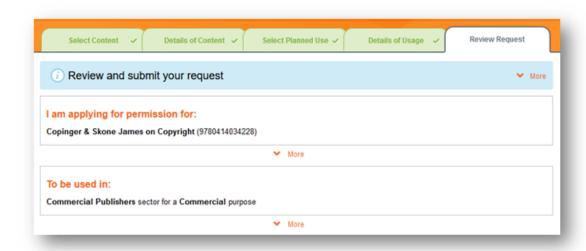


If you do not have information such as print run or retail price, please check with your publisher as the rights holder may not be able to issue a licence without these details.

## Step 7: Review and submit your request

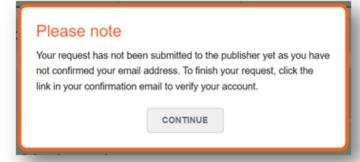
Review the information you have provided before submitting your request as these details cannot be changed after your request is submitted.

If you are not logged into PLSclear and are an existing user, you will be prompted to log into your account. Make sure the address details you enter are correct as these will appear on the licence.



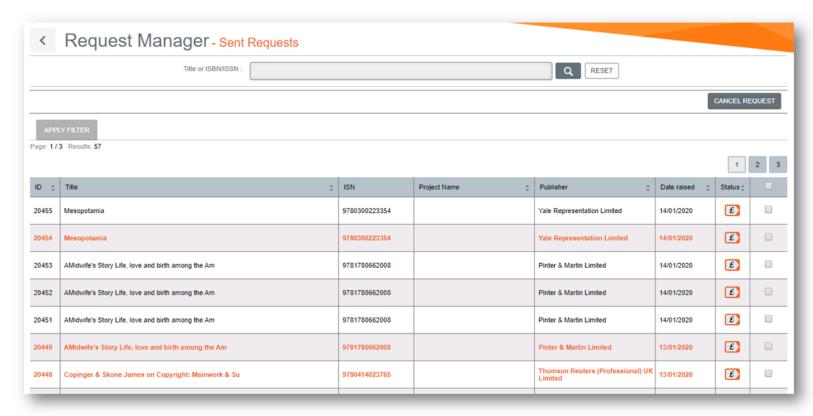
If you are not logged into PLSclear and are an existing user, you will be prompted to log into your account. Make sure the address details you enter are correct as these will appear on the licence.

If you are a new user, you will be asked to create a new PLSclear account at this time. You will receive a pop up asking you to confirm your email address in order for your request to be submitted.



## Step 8: Receive a response from the publisher

Once your request is submitted, it is kept in your Request Manager inbox. All responses from the publisher will be made through the Request Manager.



To help understand the various responses to a request, a key is available at the bottom of the Request Manager.



Click on the request to review responses from and send comments to the publisher, download your licence documents, and pay any licence fees owed.

# Need more help? Visit our Help Section.

Email: plsclear@pls.org.uk - Telephone: +44 20 7079 5940